Approved by the Government Decree of the Republic of Tajikistan №300 from May 3, 2014

## Action Plan of the Government of the Republic of Tajikistan on Improvement of Tajikistan's Indicators in the Doing Business Report of World Bank Group

N⁰	Action	Explanation	Action Purpose	Responsible Authorities	Implementation time
1	Starting a Business				
	<ul> <li>1.1.To implement state registration of legal entities and individual enterpreneurs in accordance with points 3 and 4 of article 4 of the Law of the Republic of Tajikistan "On State Registration of Legal Entities and Individual Entrepreneurs" within the prescribed time and submit information on provided insurance identification number to registration authority.</li> <li>1.2. After full application of the point 1.1. of the Action Plan establish two types of registration of legal entities and individual enterpreneurs through the "One stop shop" system: accelerated for an additional cost(1 day) and standard(3-5 days).</li> <li>a) Conduct comprehensive training of the "One stop shop" system with the involvement of experts Agency for</li> </ul>	The Starting a Business indicator in the Doing Business Report means to start up and formally operate an industrial or commercial business (not only registration of enterprise that is one of the starting a business procedures). According to data collected by Doing Business, starting a business requires 5 procedures, takes 33 days, costs 25,6%-of income per capita, including: 1) Pay and obtain receipt confirming the payment of the registration fee -1 day (simultaneously with procedures 2 and 3 in accordance with the "One stop shop" system). 2) Register the company with the state registration of legal entities and individual entrepreneurs ("one stop shop") and obtain state registration certificate and Tax Identification Number (TIN), pay TJS 1000 State duty + TJS 80 (fee for the extract summarizing information about the registered entity) – 14 days. 3) Obtain statistics code at the Statistics	the RT legislation and the one-stop shop system during registration of business entities. Eliminating artificial barriers to the registration of business entities. Revealing legislation violation cases of the employees of registration authorities, increase their responsibility and consciousness of being	insurance and Pension under the	2014-2016

	Social Protection and Pension under	Committee -1 day (simultaneously with		
	the Government of the Republic of	procedures 1 and 2 in accordance with one-		
	Tajikistan.	stop-shop system). 4) Register with the		
b)		Agency for Social Protection and Pension		
,	the "One stop shop" system,	and obtain SIN-14 days. 5) Make a company		
	particularly using of a single	seal (TJS70) -3 days.		
	information network and include	Some information of Doing Business		
	Agency for Social Protection and	methodology does not comply with current		
	Pension under the Government of the	practice. However continuation of reforms in		
		*		
、 、	Republic of Tajikistan to it.	line with this and more improvement of		
c)		conditions for registration of business entities		
	legislation documents, including	are necessary.		
	introduction of amendments and			
	modification to the Law of the	1.1. In accordance with legislation and the		
	Republic of Tajikistan "On State	one-stop shop established system state		
	Registration of Legal Entities and	registration with Unified State Register		
	Individual Entrepreneurs".	should be implemented simultaneously with		
	_	the state registration's agency, the state		
		statistics agency and the state social		
		insurance's agency (Law of RT from		
		29.12.10 #669).		
		In accordance with the Doing Business		
		Report data of World Bank Group, in		
		practice state registration with each above		
		agencies is implemented not simultaneously		
		through the one-stop shop but separately. At		
		the same time register with the Agency for		
		Social Protection and Pension and obtain SIN		
		requires 14 days.		
		Although state statistical agency and state		
		social insurance agency conduct recording		
		the legal entity, branch or representative		
		office of a foreign legal entity or individual		
		entrepreneur internal registration on		
		information received not later than one		
		working day and then send back information		
		about this entity (with conducted internal		
		record confirmation) in electronic form to the		
		authority implementing state registration.		

		(LRT from 29.12.10 # 669). In accordance with the research of the Doing Business Report of World Bank Group, Tajikistan stands at 87 in the ranking of 189 economies on the ease of starting a business. Regionally Tajikistan stands at 21 in the ranking of 26 economies on the ease of starting a business that is lower than regional average. Regional average ranking on the ease of starting a business consists of 5 procedures, takes 9 days, costs 0,6% of income per capita.			
2.	Dealing with Construction Permits				
	<ul> <li>2.1.Reduce as much as possible total number of procedures on dealing with construction permits and time to complete these procedures and total costs of dealing with construction permits procedures.</li> <li>2.2.Activate implementation of the reform and provide applying laws and regulatory legal documents aimed to simplify permitting system in construction sector.</li> </ul>	2.1. According to data collected by Doing Business, dealing with construction permits in the country requires 24 procedures, takes 228 days and officially costs TJS 27 139, that is 604,5% of income per capita. Globally, Tajikistan stands at 184 in the ranking of 189 economies on the ease of dealing with construction permits. Regionally, Tajikistan stands at 25 in the ranking of 26 economies on the ease of dealing with construction permits that is lower than even regional average.	Achieving high ranking on dealing with construction permits in the Doing Business Report of the World Bank Group. Providing compliance with legal framework regulating construction. Simplification of the administrative procedures on dealing with	Committee of Construction and Architecture under the Government of the RT, State Anti- fire Agency under the Ministry of Internal Affairs, Committee of Environmental Protection of the RT, State Sanitary Hygienic Service	2015-2016
	<ul> <li>2.3.Introduce in the shortest time the "Single window" system on applying and considering request to obtain construction permits in all regions of the country as well as developing and applying of standard documentation on this procedure and make available online electronic form of necessary documents on web-site of the window.</li> <li>2.4. Organize training course for learning</li> </ul>	In accordance with the Doing Business Report data of World Bank Group a Regional average ranking on the ease of dealing with construction permits consists of 10 procedures, takes about 73 days, costs 21,3% of income per capita. 2.2. The World Bank Group appreciates conducting reforms by Government of the country adopting regulatory legal documents aimed to simplify the licensing and permits system, but notes that reforms and legislation are implemented rather weak in practice, in	on dealing with construction permits, prevention of bureaucracy and corruption. Raising the level of legal and economic awareness of entrepreneurs, providing transparency and legislation basis of official payments for request and obtain fire safety project clearance for construction in the form of	Hygienic Service under the Ministry of Health and Social Protection, State Department Expertise of Construction Projects, State Architecture Inspection, Bureau on Technical Inventory (BTI), local executive	

<ul> <li>experience of working in the "Single window" system on applying and considering request to obtain construction permits.</li> <li>2.5. To introduce accelerated and standard procedures for obtaining construction and obtain project clearance for obstruction and obtain project clearance for construction from local authority of the RT as much as possible.</li> <li>2.6. Reduce time and costs of request and obtain fire safety project clearance for construction from State Ami-fire Agency under the Ministry of Internal Affairs is in doubt as the yaven and obtain Architecture Planning Assignment and eliminate unofficial payments with indicating its legislative basis it is in doubt as the Yamen is information on whole official procedures related to all spects of the RT as much as possible.</li> <li>2.9. Disseminate information on whole official procedures related to all aspects is for construction permiting process: necessary documentation and legislative basis and to introduce issuing official payment swith indicating its legislative basis of the RT as much as possible.</li> <li>2.9. Disseminate information on whole official procedures related to all aspects is in doubt as the Yamen is information and heigislative basis of the RT as much as possible.</li> <li>2.9. Disseminate information on whole official procedures related to all aspects of the gala and sconstruction permiting process. related to all aspects of the gala and sconstruction permiting process. related to all aspects of the construction permiting process. clearance for construction permiting process. clearance for the procedures related to all aspects of the payment. Since the procedures related to all aspects of the process. and the purpose of the payment is is in doubt as the type and the process. Related to all aspects of the payment. Since the procese related to all aspects of the payment. Since the procedures o</li></ul>					
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2.12. Reduce time and costs of request	merged procedure.	5		
		water takes 29 days without official costs.		
and obtain environmental project 2.12. In base of the Doing Business Report				
	and obtain environmental project	2.12. In base of the Doing Business Report		

clearance for construction from Ministry			
of Environmental Protection of the RT.	environmental project clearance for		
	construction from Ministry of		
2.13. Reduce time of request and obtain	Environmental Protection of the RT takes 45		
Sanitary Hygienic Service project	days, officially costs TJS 200.		
clearance for construction from State			
Sanitary Hygienic Service under the	2.13. Request and obtain Sanitary Hygienic		
Ministry of Health and Social Protection	Service project clearance for construction		
to 10 days and cut costs of this procedure	from State Sanitary Hygienic Service under		
as much as possible.	the Ministry of Health and Social		
	Protection require 10 days including TJS		
2.14.Establish supervision over the	150 of official payment.		
implementation of paragraph 12 of	150 of official payment.		
Article 64 of the RT Town Planning	2.15. According to private sector experience		
Code on the state expertise of	period of conducting expertise of		
construction project within one calendar	construction projects stipulated by legislation		
month, apply Decree of Construction and	is often not respected and administrative		
Architecture Committee under the			
Government of the RT in accordance with			
paragraph 4 of Article 64 of the RT	reconstruction of facilities are artificially		
Town Planning Code and mandatory	complicated.		
comply with categories of construction	2.10 In second and with Dains Designed		
projects that do not required approval of	2.18. In accordance with Doing Business		
projects that do not required approval of project document and a building permit.	Report request and receive a decision by		
project document and a bunding permit.	Review Commission take 15 days without		
2.15. Stipulate a legal liability for non-	official payment.		
compliance with stipulated by legislation			
time of state expertise and creating	2.19. In the base of Doing Business Report		
artificial barriers to the administrative	request State Acceptance Commission		
procedures related with construction and	decision takes a day without official		
reconstruction of buildings.	payment, receive inspection by the State		
reconstruction of buildings.	Acceptance Commission takes a day without		
216 Contribute to the prestical	official payment and obtain decision of the		
2.16. Contribute to the practical	State Acceptance Commission/ final decision		
application of Article 64 of the Town	of the Mayor takes 30 day without official		
Planning Code of the RT on conducting	payment.		
non-state expertise of buildings on			
contract basis.	2.20. Obtain approval of the Bureau on		
	Technical Inventory (BTI) on acceptance of		
2.17. To allocate information on	building and issuance of technical passport		
			6

opportunity of conducting non-state	requires 15 days and costs TJS 312. In the		
expertise of buildings on contract basis at	case of accelerating this procedure work is		
the Architecture Committee under the	arranged in comply with The Civil Code in		
Government of the RT and to place it also	basis of the contract on the agreement of the		
on the web-site of the "Single Window"	counterparts in accordance with information		
on applying and considering request to	of the State Unitary Enterprise Housing and		
obtain construction permits.	Communal services.		
2.18. Three time reduce time of request	2.23. Procedure of work arrangement,		
and receive a decision by Review	regulations, rules of town planning and		
Commission on contruction.	construction technologies are being regularly		
	improved in line with development of science		
2.19. Merge three interrelated procedures	and technique, legislations and time		
into one procedure, including request			
State Acceptance Commission decision,			
receive inspection by the State			
Acceptance, obtain decision of the State			
	regulatory legal documents, preventing		
Acceptance Commission and reduce to a			
period of 5 days a time to complete united			
procedure.	courses on improvement of qualification and		
	training professionals of construction sector.		
2.20. Introduce accelerated and standard			
procedures of obtain approval on			
acceptance of building and issuance of			
technical passport taking into account			
additional costs on contract basis.			
2.21. Activate work on eliminating			
separate unneeded procedures and reduce			
time of dealing with construction permits.			
sine of searing what construction permits.			
2.22. Comply with the rules of connection			
to the engineering system and communal			
service system in accordance with			
requirement of Town Planning Code of			
the RT and reduce time required for			
connecting to engineering system.			
2.23. Organize permanent courses on			
2.23. Siguinze permanent courses on			

	improvement of qualification and training				
	professionals of construction sector.				
3.	Getting electricity				
	<ul> <li>3.1. Obtain a new electricity connection for any state enterprise for determining needed time and costs of getting electricity and on its basis to develop and implement a unified system of connecting to the electricity supply system.</li> <li>3.2. Transfer to the local SUE Barki Tojik in country provinces to issue technical conditions for connecting to the electricity supply system for entrepreneurs establishing new manufacture enterprises.</li> <li>3.3. Merge three interrelated procedures, including to submit an application to cities and regions' Shabakhoi Barki and await issuance of technical conditions by SUE Barki Tojik, await and obtain an external inspection from the State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of RT, obtain design of the connection and await an approval of the design by various organizations through introducing the "Single window" on obtain and approve design of the connection to the electricity and reduce significantly cost of combined procedure and its time to 30 days.</li> <li>3.4. Exclude other authorities from the procedure on approval of the design project for getting electricity and empower the State Agency for Energy Supervision at the Ministry of Energy Supervision at the Ministry of Energy and the termination to the electricity and reduce significantly cost of combined procedure and its time to 30 days.</li> </ul>	<ul> <li>3.1. According to data collected by Doing Business, getting electricity in Tajikistan requires 9 procedures, takes 185 days and costs TJS 48 440, that is 1077.4% of income per capita. In accordance with Doing Business Report Tajikistan stands at 186 in the ranking of 189 economies on the ease of getting electricity globally. Regionally Tajikistan stands at last place in the ranking of 26 economies on the ease of getting electricity. Regional best performers on getting electricity indicators in accordance with Doing Business Report consist of 5 procedures, to complete on 88 days with official costs of 65,3% income per capita.</li> <li>3.2. According to the analysis entrepreneurs establishing new manufacturing enterprises in remote regions of the country have to come to Dushanbe for applying and awaiting issuance of technical conditions by SUE Barki Tojik for getting electricity to spend more time and money overly to obtain requested documents.</li> <li>3.3. In accordance with Doing Business Report to submit an application to Dushanbe City Electric Grid (Shabakhoi Barki) and await issuance of technical conditions by SUE Barki Tojik require 75 days and with official cost of TJS 2800. In accordance with Doing Business Report await and obtain an external inspection from the State Agency for Energy Supervision at</li> </ul>	Improving of RT getting electricity indicators in the Doing Business Report of World Bank Group. Reviewing getting electricity procedures for revealing key delays in this process. Simplification of getting electricity procedures, reducing time and cost to complete of these procedures. Simplification of documentation on completion of the external connection works by a private electrical contractor.	Ministry of Energy and Water Recourses of RT, State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of RT, JSHC Barki Tojik, SUE ''Water and Sewage", State Anti-fire Services of the Ministry of Internal Affairs, SUE "Tajikistan Railroad", private sector with development partners assistance.	2015-2016

and Water Recourses of the RT and JSHC	the Ministry of Energy and Water Recourses		
Barqi Tojik for this procedure.	of RT require 10 calendar days without		
	official costs.		
3.5. To introduce accelerated and			
standard procedures on approval of the	According to the Doing Business Report		
project design for getting electricity	obtain design of the connection and await an		
taking into account appropriate cost and	approval of the design by various		
time.	organizations require 24 days and officially		
	cost TJS 6500. This procedure covers		
3.6. Develop and adopt unified standard	preparing a design of the project by an		
of the external connection works by a	electrical design firm and its approving at		
private electrical contractor and its	Shabakhoi Barki, Dushanbe city or regional		
documentation by State Energy	Electrical Grid, Communication Service of		
Supervision Agency of the Ministry of	the RT, Water Agency, SUE "Water and		
Energy and Water Recourses of the	Sewage", State Anti-fire Agency under the		
Republic of Tajikistan.	Ministry of Internal Affairs, SUE "Tajikistan		
Republic of Tajikistali.	Railroad" and other relevant authorities.		
27 Manual three internal to damage damage			
3.7. Merge three interrelated procedures	Many countries of the Eastern Europe and		
on inspection of the meter from the state	Central Asia region getting electricity		
agency for standards, on inspection of the	requires to deal with no more than three		
completed works by Barki Tojik, on	agencies (Armenia, Georgia, Estonia with		
inspection of the completed works by the	one agency, Bulgaria and Kazakhstan with		
State Agency for Energy Supervision at	two agencies, Moldova and Uzbekistan with		
the Ministry of Energy and Industry of	three agencies), including providing		
the Republic of Tajikistan, reduce to a	electricity Electrical Grid, Energy Authority		
period of 3 days a time to complete	and executive body of the Government.		
united procedure and empower the State			
Agency for Energy Supervision at the	3.4. According to the Doing Business		
Ministry of Energy and Water	Report obtain an excavation permit at the		
Recourses of the Republic of Tajikistan	Ministry of Transport takes 13 calendar days		
for this procedure.	without official payments.		
3.8. Three times to reduce time to	3.6. In accordance with Doing Business		
complete concluding a supply contract	external connection works by a private		
with Barki Tojik and await the final	electrical contractor also includes preparing		
connection by Electrical Grid.	documentation of completed external		
-	connection works according to the technical		
	conditions by the electrical contractor:		
	documentation on the running of the 10 kV		
	documentation on the running of the 10 KV		

		<ul> <li>cables, documentation on the testing of the transformer, documentation on the testing of 10 kV cable and etc. The electrical contractor also installs a meter.</li> <li>Await completion of the external connection works by a private electrical contractor requires 35 day and costs USD 8000, that is TJS 39040.</li> <li>3.8. According to the Doing Business Report await and obtain an inspection of the meter from the Tajik Agency for Standards require 4 days without official payments, await and obtain an inspection of the completed works by Barki Tojik require 4 days without official payments, await and obtain an inspection of the completed works by the State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of the Republic of Tajikistan require 3 days without official payments.</li> </ul>			
		3.8. Conclude a supply contract with Barki Tojik and await the final connection by city or region Electrical Grid requires 22 days and costs USD 20. For comparison this procedure requires in Armenia three days without official costs and in Kazalahatan 7 days without official costs			
4.	Registering property	in Kazakhstan 7 days without official costs.			
	4.1. Activate introduction of the "Single Window" system on registering property, including registration of land use rights at SUE "Real Estate Registration" of the State Committee on Land Management and Geodesy of the RT.	(TJS 294) of the property value. Globally, Tajikistan stands at 78 in the ranking of 189 economies on the ease of registering property. In the rankings for	Simplification of registering poverty procedures and improvement of the RT indicators on registering property in accordance with World Bank Group Doing	State Committee on Land Management and Geodesy of the RT, SUE "Real Estate Registration", private sector with assistance of	2015-2017
	4.2. Develop web-site for the the "Single Window" system on registering property	comparator economies including 26 countries of Eastern Europe and Central Asia	Business Report.	development partners and the Private	

and to place full information about		Providing transparency of	Sector	
registering property procedures, its	regional average.	registering property,	Competitiveness	
documentation and official costs	Regional best performance for registering	preventing bureaucracy and	Project of the World	
indicating their legislative basis,	property includes 2 procedure taking 4 day	corruption and improving	Bank in particular.	
providing opportunity to consult with	without official costs.	level of legal awareness of		
experts in case of challenges on		entrepreneurs.		
registering property as well as ensure	4.1. According to Doing Business Report	1 I		
control over timely introduction of ne w	obtain the certificate from the Bureau of	Saving time during		
relevant information in this website.	Technical Inventory (BTI) takes 1-3 days,	document preparation and		
	costs TJS60, registration of the sale and	preventing mistakes and		
4.3. To develop and adopt unified	purchase agreement with the Local Hukumat	irregularities on the		
documentation standards on registering	takes 1 day without official costs, registration	contracts.		
property and allow issue and sale of	of the building property rights at the BTI	contracts.		
standardized contracts as well as making				
them available online through the "Single	takes 1-3 days costs TJS26 for registration			
	fee and TJS60 for Certificate and also			
window" on registering property website.	registration of land use rights at local body			
	of the State Committee on Land Management			
	and Geodesy of the RT takes 30 days, costs			
	TJS 32 (TJS20 and TJS 12 for cancelling			
	the old land use certificate and issuing a new			
	certificate).			
	4.2. According to Doing Business Report			
	registration of land use rights at local body of			
	the State Committee on Land Management			
	and Geodesy of the RT is conducted to			
	cancel the old land use certificate and issue a			
	new land use certificate. Although according			
	to the Land Code, land rights are			
	automatically transferred with the rights to			
	the building, (Law of the RT from			
	01.08.2012, No.891). However, the purchaser			
	still needs to make a visit to the State Land			
	Use Committee affiliate and it can take up to			
	one month to re-register the rights on land			
	use to the new owner.			
	4.3. The widespread use of standardized			
	contracts can accelerate the notaries'			
				11

5.	Getting Credit         5.1. Study and implement experience of advanced countries credit system by credit organizations regarding the application of methods to stimulate borrowers for the timely execution of its debt obligations.         5.2. Introduce methods of submission of unsecured loans based on trust to	work and reduce the potential for mistakes and irregularities on the contracts. For example, Thailand, which is at 29 on the ease of registering property, provides standardized contracts at the registry, where parties simply fill out the contracts and submit them on the spot to registering property authority. Getting credit in the Doing Business Report include strength of legal rights index (0-10), depth of credit information index (0-6), public registry coverage (% of adults) and private bureau coverage (% of adults). The RT has a score of 2 from 10 possible on the strength of legal rights index, a score of 4 from 6 possible on depth of credit	Improving of the RT getting credit indicators in World Bank Group Doing Business Report. Promoting to increase level of compliance with legally established rights of borrowers and lenders and	National Bank of Tajikistan, Private Credit Information Bureau of Tajikistan, Banks Association of Tajikistan, Association of microfinance organization of	2014-2015
	customers with positive credit history. 5.3.Provide Private Credit Information Bureau of Tajikistan with information on borrowing history of individuals and firms listed by a private credit bureau from the past 5 years.	<ul> <li>information index and private bureau coverage is 2,1% of adults. Due to the fact that there is no a public credit registry in the country the RT has no score on public registry coverage.</li> <li>Globally, Tajikistan stands at 159 in the ranking of 189 economies on the ease of getting credit.</li> <li>Regionally RT stands at 25 in the ranking of 26 economies on the ease of getting credit.</li> <li>Regional best performance on getting credit in the Doing Business Report in regard with strength of legal rights index is 10, depth of credit information index is 5, public registry coverage is 60,3% of adults and private bureau coverage is 59,2% of adults.</li> </ul>	borrowers responsibility for timely execution of its debt obligations. Widening the scope of coverage of adults by Private Credit Information Bureau of Tajikistan.	Tajikistan, private sector with development partners assistance.	

		<ul> <li>5.3. The Doing Business team appreciates with creating Private Credit Information Bureau of Tajikistan in December 2012, but notes that it is necessary according to Doing Business Report methodology to have both a public credit registry and a private credit bureau operate.</li> <li>The public credit registry borrowing history should covers information on borrowing history of number of individuals and firms listed in a public credit registry from the past 5 years. The number is expressed as a percentage of the adult population.</li> </ul>			
6.	Paying Taxes	r			
	<ul> <li>6.1. Organize exchange of information particularly electronic exchange between all relevant ministries and agencies including Ministry of Finance, Ministry of Foreign Affairs, Ministry of Internal Affairs, Tax Committee, Custom Services and other authorities.</li> <li>6.2. Increase services to the taxpayers through the conduction of Consultation Workshop, television programs and radio interviews' broadcast as well as providing taxpayers with tax declaration return forms through CD on their request.</li> </ul>	<ul> <li>6.2. and 6.3. According to the Doing Business Report the electronic taxation system should be easy in use and more than 50% of firms must be using this method for complying with their tax obligation.</li> <li>It is worthwhile to encourage entrepreneurs to realize the benefits of electronic system filing of taxes. Nowadays special software for preparing tax declarations and tax returns on tax authority website www.andoz.tj is provided that is necessary to support. Also given that internet access is not universal for entrepreneurs such software could also be made available in CD form and offer to a super the software of the second second</li></ul>	Achivement of high Paying Taxes indicator in the Doing Business Report of the World Bank. Improvement of tax system, business and investment climate. Preventing lobbying agencies' interests, providing protection of rights, interests and support for opportunities of the private sector, increasing the effectiveness of the	Ministry of Finance of the RT (permanent Working Group under the Ministry of Finance of the RT on Tax Code analyses), Tax Comettee under the Government of the RT, private sector with development partners assistance.	2014-2016
	<ul><li>6.3. To increase number of taxpayers submitting tax declaration online.</li><li>6.4. Review HR policy of tax authorities including sufficient increasing tax officials salary, introducing strong</li></ul>	<ul><li>taxpayers on request. India has successfully implemented electronic filing and payment and its experience may be useful for us.</li><li>6.4. It is necessary that tax officials despite their activity would identify entrepreneurs'</li></ul>	reforms and solving really actual problems of business. Simplification of tax administration.		
	performance incentives linked to taxpayers satisfaction and establishing a system of receiving anonymous	challenges and analyze them. They would cooperate with entrepreneurs and suggest ways of solving their challenges as they are	Radically changing attitudes of tax officials to		

complaints of entrepreneurs concerning illegal action of tax officials and in the result of repeated multiple complaints on employee to use appropriate measures.	specialists. Advice them as a state consultant in cases of misunderstanding of tax legislative documents and promote gratuitously to effective activities of business entities.	entrepreneurs. Promoting to effective activities of business entities in the legal framework of the country.		
Trading across borders				
<ul> <li>7.1. Conduct a review of the Unified System of Information Automation for revealing existing problems and to acivate qualitive introduction and application of this system involving competent employees.</li> <li>7.2. Introduce and apply actively and effectively the "Single window" on</li> </ul>	It should be underlined that important works has been implemented during last years on simplification of exporting and importing goods and services procedures. But these procedures are still considered complex. Therefore it is necessary to do much work in this direction. 7.1. and 7.2. In accordance with Doing Business Report Tajikistan stands globally at	Improving Trading across Borders indicator of the Doing Business Report of the World bank Group. Revealing and eliminating existed delays during qualitive and effective application of the Unified	Minstry of economis development and trade of the RT, State Committee of National Security of the RT, Customs Service under the Government of the RT, relevant	2014-2015
export and import of goods directing on reducing time and costs of exporting and importing a standard container of goods significantly in order to equate to the regional best performance of trading across borders in accordance with Doing Business Report.	188 in the ranking of 189 economies on the ease of trading across borders. Regionally Tajikistan stands at last position in the ranking of 26 economies on the ease of trading across borders. According to data collected by Doing Business, exporting a standard container of	System of Information Automation, reducing time and costs of customs' procedures. Providing application of the Law of the RT "On	agencies and authorities, private sector with development partners assistance.	
7.3. Study and apply advanced countries' experience on effective introduction and application of the Single Administrative Document through the exchange custom employees with the countries having the highest rating on the ease of trading across borders (Thailand, Singapore, Ireland, USA and Malaysia).	goods requires 12 documents, takes 71 days and costs \$8650. Importing the same container of goods requires 12 documents, takes 72 days and costs \$10250. For comparison the regional best performance (Eastern Europe and Central Asia) of trading across borders in accordance with Doing Business Report exporting a standard container of goods requires 6	Amendments and Additions to the Custom Code of the RT" from 28.12.2012, №906 and compliance with the list documents mandatory for presentation to Customs. Effective application of		
Study and apply Instruction on simplification trade procedure developed of the United Nations Economic Commission for Europe by customs services and other relevant authorities' staff.	<ul> <li>documents, takes 15 days and costs \$1510.</li> <li>Importing the same container of goods requires 8 documents, takes 21 days and costs \$1870.</li> <li>7.3. Instruction on simplification trade procedure developed of the United Nations Economic Commission for Europe includes</li> </ul>	the Single Administrative Document, including to provide simplification of export and import of goods procedures, transparency of custom's documentation, timely processing information and eliminating		

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	7.4. To prepare an information corner at	recommendations and standards that are not	barriers on imports of		
	the Customs and other relevant	compulsory and provide an opportunity for	goods from abroad,		
	authorities and publish a pocket guide for	countries to implement trade procedures	reducing costs of		
	exporters and importers with the	between them in a high level ensuring	documentation.		
	necessary information on the rules of	transparency. Therefore it is worthwhile to			
	customs clearance, list of mandatory	study and apply in practice its	Improvement of the level		
	documents for presentation to Customs,	recommendations and standards for	of legal awareness of		
	relevant official costs and other necessary	simplification of international trade	entrepreneurs.		
	information with their legal justification,	procedures.	-		
	signed by Administration, making		Prevention of unlawful acts		
	available this information on "Single	7.4. It is worthwhile with a purpose to raise a	of Customs officials in		
	e		clearance of goods.		
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			Reducing of delays in		
	To conduct Consultation Workshop and		<u> </u>		
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	services.	······································			
	75 To introduce "Single Stop" on		1 2		
			authority.		
	1 0	relevant information in them.			
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8.				~ ~ .	2014 2014
					2014-2016
			insolvency procedures and		
	identify key challenges.				
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			Doing Business Report.	· ·	
	framework.			Bank of Tajikistan,	
		Tajikistan stands globally at 81 in the ranking		commercial banks,	
		of 189 economies on the ease of resolving		private sector with	
		insolvency. Regionally the country stands at		development partners	
		15 in the ranking of 26 economies on the		assistance.	
		ease of resolving insolvency that is lower			
8.	signed by Administration, making available this information on "Single Window" for export and import of goods and also on Customs authority website as well as ensure strict control over the timely introduction of new relevant information in them. To conduct Consultation Workshop and explanatory works with exporters and importers on organizing process of exporting and importing goods and services. 7.5. To introduce "Single Stop" on automobile cross point through the customs border road of the RT. <b>Resolving Insolvency</b> 8.1. Conduct comprehensive process mapping exercise for insolvency cases to identify key challenges. 8.2. To develop and implement the insolvency practitioner regulatory legal framework.	of 189 economies on the ease of resolving insolvency. Regionally the country stands at 15 in the ranking of 26 economies on the		Bank of Tajikistan, commercial banks, private sector with development partners	2014-2016

	than regional average.	
	According to data collected by Doing	
	Business, resolving insolvency takes 1.7	
	years on average and costs 9% of the debtor's	
	estate, with the most likely outcome being	
	that the company will be sold as piecemeal	
	sale. The average recovery rate is 35.8 cents	
	on the dollar.	
	For comparison the regional best	
	performance of resolving insolvency takes	
	1,5 years, costs 9% of the debtor's estate,	
	with the most likely outcome being that the	
	company will be either reorganized or sold	
	as a going concern. The average recovery	
	rate is 43.2 cents on the dollar.	
	8.2. Resolving insolvency outcome for the	
	business (survival or not) is an important	
	element of an effective insolvency	
	framework. While courts rule on matters of	
	law, insolvency practitioners can take much	
	or most of the burden off judges by managing	
	the day-to-day operational and financial	
	aspects of an insolvency procedure gaining	
	wide experience on this procedure. It is	
	therefore important that the appropriate	
	framework be in place to license, train,	
	monitor, establish clear remuneration	
	guidelines and, if necessary, sanction these	
	professionals.	
L	protocoronais.	