

Approved by the Government Decree of the Republic of Tajikistan №300 from May 3, 2014

Action Plan of the Government of the Republic of Tajikistan on Improvement of Tajikistan's Indicators in the Doing Business Report of World Bank Group

№	Action	Explanation	Action Purpose	Responsible Authorities	Implementation time
1	Starting a Business				
	<p>1.1.To implement state registration of legal entities and individual entrepreneurs in accordance with points 3 and 4 of article 4 of the Law of the Republic of Tajikistan “On State Registration of Legal Entities and Individual Entrepreneurs” within the prescribed time and submit information on provided insurance identification number to registration authority.</p> <p>1.2. After full application of the point 1.1. of the Action Plan establish two types of registration of legal entities and individual entrepreneurs through the “One stop shop” system: accelerated for an additional cost(1 day) and standard(3-5 days).</p> <p>a) Conduct comprehensive training of the “One stop shop” system with the involvement of experts Agency for</p>	<p>The Starting a Business indicator in the Doing Business Report means to start up and formally operate an industrial or commercial business (not only registration of enterprise that is one of the starting a business procedures).</p> <p>According to data collected by Doing Business, starting a business requires 5 procedures, takes 33 days, costs 25,6%-of income per capita, including: 1) Pay and obtain receipt confirming the payment of the registration fee -1 day (simultaneously with procedures 2 and 3 in accordance with the “One stop shop” system). 2) Register the company with the state registration of legal entities and individual entrepreneurs (“one stop shop”) and obtain state registration certificate and Tax Identification Number (TIN), pay TJS 1000 State duty + TJS 80 (fee for the extract summarizing information about the registered entity) – 14 days. 3) Obtain statistics code at the Statistics</p>	<p>Improving Starting a Business indicator of the RT in the Doing Business Report of World Bank Group.</p> <p>Providing application of the RT legislation and the one-stop shop system during registration of business entities.</p> <p>Eliminating artificial barriers to the registration of business entities.</p> <p>Revealing legislation violation cases of the employees of registration authorities, increase their responsibility and consciousness of being under permanent control.</p>	<p>Tax Committee under the Government of the RT, Statistics Agency under the President of the RT, Agency for Social insurance and Pension under the Government of the RT, private sector with assistance of development partners and the Private Sector Competitiveness Project of the World Bank in particular .</p>	<p>2014-2016</p>

	<p>Social Protection and Pension under the Government of the Republic of Tajikistan.</p> <p>b) conduct comprehensive analysis of the “One stop shop” system, particularly using of a single information network and include Agency for Social Protection and Pension under the Government of the Republic of Tajikistan to it.</p> <p>c) Develop and adopt relevant legislation documents, including introduction of amendments and modification to the Law of the Republic of Tajikistan “On State Registration of Legal Entities and Individual Entrepreneurs”.</p>	<p>Committee -1 day (simultaneously with procedures 1 and 2 in accordance with one-stop-shop system). 4) Register with the Agency for Social Protection and Pension and obtain SIN-14 days. 5) Make a company seal (TJS70) -3 days.</p> <p>Some information of Doing Business methodology does not comply with current practice. However continuation of reforms in line with this and more improvement of conditions for registration of business entities are necessary.</p> <p>1.1. In accordance with legislation and the one-stop shop established system state registration with Unified State Register should be implemented simultaneously with the state registration’s agency, the state statistics agency and the state social insurance’s agency (Law of RT from 29.12.10 #669).</p> <p>In accordance with the Doing Business Report data of World Bank Group, in practice state registration with each above agencies is implemented not simultaneously through the one-stop shop but separately. At the same time register with the Agency for Social Protection and Pension and obtain SIN requires 14 days.</p> <p>Although state statistical agency and state social insurance agency conduct recording the legal entity, branch or representative office of a foreign legal entity or individual entrepreneur internal registration on information received not later than one working day and then send back information about this entity (with conducted internal record confirmation) in electronic form to the authority implementing state registration.</p>			
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		(LRT from 29.12.10 # 669). In accordance with the research of the Doing Business Report of World Bank Group, Tajikistan stands at 87 in the ranking of 189 economies on the ease of starting a business. Regionally Tajikistan stands at 21 in the ranking of 26 economies on the ease of starting a business that is lower than regional average. Regional average ranking on the ease of starting a business consists of 5 procedures, takes 9 days, costs 0,6% of income per capita.			
2.	Dealing with Construction Permits				
	<p>2.1.Reduce as much as possible total number of procedures on dealing with construction permits and time to complete these procedures and total costs of dealing with construction permits procedures.</p> <p>2.2.Activate implementation of the reform and provide applying laws and regulatory legal documents aimed to simplify permitting system in construction sector.</p> <p>2.3.Introduce in the shortest time the “Single window” system on applying and considering request to obtain construction permits in all regions of the country as well as developing and applying of standard documentation on this procedure and make available online electronic form of necessary documents on web-site of the window.</p> <p>2.4. Organize training course for learning</p>	<p>2.1. According to data collected by Doing Business, dealing with construction permits in the country requires 24 procedures, takes 228 days and officially costs TJS 27 139, that is 604,5% of income per capita. Globally, Tajikistan stands at 184 in the ranking of 189 economies on the ease of dealing with construction permits. Regionally, Tajikistan stands at 25 in the ranking of 26 economies on the ease of dealing with construction permits that is lower than even regional average. In accordance with the Doing Business Report data of World Bank Group a Regional average ranking on the ease of dealing with construction permits consists of 10 procedures, takes about 73 days, costs 21,3% of income per capita.</p> <p>2.2. The World Bank Group appreciates conducting reforms by Government of the country adopting regulatory legal documents aimed to simplify the licensing and permits system, but notes that reforms and legislation are implemented rather weak in practice, in</p>	<p>Achieving high ranking on dealing with construction permits in the Doing Business Report of the World Bank Group.</p> <p>Providing compliance with legal framework regulating construction.</p> <p>Simplification of the administrative procedures on dealing with construction permits, prevention of bureaucracy and corruption.</p> <p>Raising the level of legal and economic awareness of entrepreneurs, providing transparency and legislation basis of official payments for request and obtain fire safety project clearance for construction in the form of</p>	<p>Committee of Construction and Architecture under the Government of the RT, State Anti-fire Agency under the Ministry of Internal Affairs, Committee of Environmental Protection of the RT, State Sanitary Hygienic Service under the Ministry of Health and Social Protection, State Department Expertise of Construction Projects, State Architecture Inspection, Bureau on Technical Inventory (BTI), local executive</p>	2015-2016

<p>experience of working in the “Single window” system on applying and considering request to obtain construction permits.</p> <p>2.5.To introduce accelerated and standard procedures for obtaining construction permits taking into account the appropriate cost and time.</p> <p>2.6.Twice reduce time of request to Municipality to receive the land for construction from local authority of Architecture and Construction.</p> <p>2.7. Reduce as much as possible costs of request and obtain Architecture Planning Assignment and eliminate unofficial payments during this procedure.</p> <p>2.8. Reduce time and costs of request and obtain fire safety project clearance for construction from State Anti-fire Agency under the Ministry of Internal Affairs of the RT as much as possible.</p> <p>2.9. Disseminate information on whole official procedures related to all aspects of the construction permitting process, necessary documentation and legislative basis of this procedure, term and official payments with indicating its legislative basis and to introduce issuing official receipts for each payment. This information should be located in a prominent place in the website of the “Single Window” on applying and considering request to obtain construction permits and also on signboards of all</p>	<p>particular implementation of the one-stop shop service for construction permits.</p> <p>2.6. In accordance with the Doing Business Report request to Municipality receive the land for construction and obtain project design permit from local authority of Architecture and Construction require 30 days with no charge.</p> <p>2.7. In the base of the Doing Business Report request and obtain Architecture Planning Assignment require 3 days and TJS 3500 official payment. Some payments are made during this procedure but there is no official mechanism.</p> <p>2.8. Request and obtain fire safety project clearance for construction from State Anti-fire Agency under the Ministry of Internal Affairs take 7 days and cost TJS 150.</p> <p><u>2.9. In the base of the Doing Business Report during collecting official tariffs their legal basis is in doubt as they are not registered and the purpose of the payment is closed in full to payers. Therefore in order to raise legal and economic level of entrepreneurs’ awareness on whole official procedures related to all aspects of the construction permitting process, necessary documentation, legislative basis of this procedure, term and official payments with indicating its legislative basis it is worthwhile to place comprehensive information in the website of the “Single Window” on applying and considering request to obtain construction permits and also on signboards</u></p>	<p>signage at the State Anti-fire Agency under the Ministry of Internal Affairs of the RT, environmental project clearance for construction from Committee of Environmental Protection of the RT, Sanitary Hygienic Service project clearance for construction from State Sanitary Hygienic Service under the Ministry of Health and Social Protection in order to comply with international standards on procedures of dealing with construction permits.</p> <p>Simplification of procedures on dealing with construction permits.</p> <p>Implementation of regulatory legal documents related to compliance with the Town Planning Code of the RT as soon as possible.</p> <p>Increasing responsibility of license and permit authority employees, preventing bureaucracy and corruption, eliminating artificial barriers.</p> <p>Providing conditions for a healthy competition</p>	<p>government authorities, other relevant authorities, private sector with development partners assistance <u>and the Private Sector Competitiveness Project of the World Bank in particular .</u></p>	
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<p>relevant authorities such as Committee of Construction and Architecture under the Government of the RT, State Anti-fire Agency under the Ministry of Internal Affairs, Ministry of Environmental Protection of the RT, State Sanitary Hygienic Service under the Ministry of Health and Social Protection.</p> <p>2.10. Provide appropriate application of the Law of the RT #363 "On fire Safety" as of 20 March 2008 as legislative basis during the procedure of request and obtain fire safety project clearance for construction from State Anti-fire Agency under the Ministry of Internal Affairs of the RT and strict supervision on its compliance.</p> <p>2.11. Regulate procedure for water connection in accordance with defined procedure in "Rules of connection to the engineering and communal services system. Resolution of the Government of the RT, #531 from October 1, 2009" through merging four interrelated procedures into one procedure, including request and obtain technical conditions for water connection from the Water and Sewage Agency, request and obtain project clearance from the State Unitary Enterprise, "Water and Sewerage Agency", receive inspection from water services, connect to water, and reduce to a period of 10 days a time to complete merged procedure.</p> <p>2.12. Reduce time and costs of request and obtain environmental project</p>	<p><u>of all relevant authorities such as Committee of Construction and Architecture under the Government of the RT, State Anti-fire Agency under the Ministry of Internal Affairs, Ministry of Environmental Protection of the RT, State Sanitary Hygienic Service under the Ministry of Health and Social Protection. This would include information related to environmental project clearance, fire safety clearance, sanitary and hygiene clearance, legal documentation, city master plans, etc. This campaign could be supported by the World Bank's "Private Sector Competitiveness Project" in Tajikistan."</u></p> <p>2.10. In accordance with Doing Business Report the applicable legislation is Article 9 of the Law on Fire Safety, No. 995 (dated July 21, 1994) and Section 4.8 of the Regulation on State Fire Control, No. 726 (dated December 7, 1995). This Law was abrogated by a new Law #363 "On fire Safety" as of 20 March 2008.</p> <p>2.11. In accordance with Doing Business Report request and obtain technical conditions for water connection from the Water and Sewage Agency take 1 day without official cost, request and obtain project clearance from the State Unitary Enterprise, "Water and Sewerage Agency" take 10 days and officially cost TJS 100, receive inspection from water services takes 1 day without official cost and connect to water takes 29 days without official costs.</p> <p>2.12. In base of the Doing Business Report</p>	<p>between the State Department Expertise of Construction projects and private companies licensed to conduct expertise of construction projects in order to improve the quality of the service, including conducting expertise of the construction project on less time and for less cost, which will improve indicators of RT on dealing with construction permits in the Doing Business Report of the World Bank Group.</p> <p>Providing connection to the engineering system and communal service system as soon as possible.</p>		
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<p>clearance for construction from Ministry of Environmental Protection of the RT.</p> <p>2.13. Reduce time of request and obtain Sanitary Hygienic Service project clearance for construction from State Sanitary Hygienic Service under the Ministry of Health and Social Protection to 10 days and cut costs of this procedure as much as possible.</p> <p>2.14. Establish supervision over the implementation of paragraph 12 of Article 64 of the RT Town Planning Code on the state expertise of construction project within one calendar month, apply Decree of Construction and Architecture Committee under the Government of the RT in accordance with paragraph 4 of Article 64 of the RT Town Planning Code and mandatory comply with categories of construction projects that do not required approval of project document and a building permit.</p> <p>2.15. Stipulate a legal liability for non-compliance with stipulated by legislation time of state expertise and creating artificial barriers to the administrative procedures related with construction and reconstruction of buildings.</p> <p>2.16. Contribute to the practical application of Article 64 of the Town Planning Code of the RT on conducting non-state expertise of buildings on contract basis.</p> <p>2.17. To allocate information on</p>	<p>procedure of Request and obtain environmental project clearance for construction from Ministry of Environmental Protection of the RT takes 45 days, officially costs TJS 200.</p> <p>2.13. Request and obtain Sanitary Hygienic Service project clearance for construction from State Sanitary Hygienic Service under the Ministry of Health and Social Protection require 10 days including TJS 150 of official payment.</p> <p>2.15. According to private sector experience period of conducting expertise of construction projects stipulated by legislation is often not respected and administrative procedures relating construction and reconstruction of facilities are artificially complicated.</p> <p>2.18. In accordance with Doing Business Report request and receive a decision by Review Commission take 15 days without official payment.</p> <p>2.19. In the base of Doing Business Report request State Acceptance Commission decision takes a day without official payment, receive inspection by the State Acceptance Commission takes a day without official payment and obtain decision of the State Acceptance Commission/ final decision of the Mayor takes 30 day without official payment.</p> <p>2.20. Obtain approval of the Bureau on Technical Inventory (BTI) on acceptance of building and issuance of technical passport</p>			
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<p>opportunity of conducting non-state expertise of buildings on contract basis at the Architecture Committee under the Government of the RT and to place it also on the web-site of the “Single Window” on applying and considering request to obtain construction permits.</p> <p>2.18. Three time reduce time of request and receive a decision by Review Commission on construction.</p> <p>2.19. Merge three interrelated procedures into one procedure, including request State Acceptance Commission decision, receive inspection by the State Acceptance, obtain decision of the State Acceptance Commission and reduce to a period of 5 days a time to complete united procedure.</p> <p>2.20. Introduce accelerated and standard procedures of obtain approval on acceptance of building and issuance of technical passport taking into account additional costs on contract basis.</p> <p>2.21. Activate work on eliminating separate unneeded procedures and reduce time of dealing with construction permits.</p> <p>2.22. Comply with the rules of connection to the engineering system and communal service system in accordance with requirement of Town Planning Code of the RT and reduce time required for connecting to engineering system.</p> <p>2.23. Organize permanent courses on</p>	<p>requires 15 days and costs TJS 312. In the case of accelerating this procedure work is arranged in comply with The Civil Code in basis of the contract on the agreement of the counterparts in accordance with information of the State Unitary Enterprise Housing and Communal services.</p> <p>2.23. Procedure of work arrangement, regulations, rules of town planning and construction technologies are being regularly improved in line with development of science and technique, legislations and time requirement. Therefore with a purpose of implementing reforms, providing application of laws and regulatory legal documents, preventing shortcomings, increasing quality and score of works it is necessary to organize permanent courses on improvement of qualification and training professionals of construction sector.</p>			
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	improvement of qualification and training professionals of construction sector.				
3.	Getting electricity				
	<p>3.1. Obtain a new electricity connection for any state enterprise for determining needed time and costs of getting electricity and on its basis to develop and implement a unified system of connecting to the electricity supply system.</p> <p>3.2. Transfer to the local SUE Barki Tojik in country provinces to issue technical conditions for connecting to the electricity supply system for entrepreneurs establishing new manufacture enterprises.</p> <p>3.3. Merge three interrelated procedures, including to submit an application to cities and regions' Shabakhoi Barki and await issuance of technical conditions by SUE Barki Tojik, await and obtain an external inspection from the State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of RT, obtain design of the connection and await an approval of the design by various organizations through introducing the "Single window" on obtain and approve design of the connection to the electricity and reduce significantly cost of combined procedure and its time to 30 days.</p> <p>3.4. Exclude other authorities from the procedure on approval of the design project for getting electricity and empower the State Agency for Energy Supervision at the Ministry of Energy</p>	<p>3.1. According to data collected by Doing Business, getting electricity in Tajikistan requires 9 procedures, takes 185 days and costs TJS 48 440, that is 1077.4% of income per capita.</p> <p>In accordance with Doing Business Report Tajikistan stands at 186 in the ranking of 189 economies on the ease of getting electricity globally. Regionally Tajikistan stands at last place in the ranking of 26 economies on the ease of getting electricity.</p> <p>Regional best performers on getting electricity indicators in accordance with Doing Business Report consist of 5 procedures, to complete on 88 days with official costs of 65,3% income per capita.</p> <p>3.2. According to the analysis entrepreneurs establishing new manufacturing enterprises in remote regions of the country have to come to Dushanbe for applying and awaiting issuance of technical conditions by SUE Barki Tojik for getting electricity to spend more time and money overly to obtain requested documents.</p> <p>3.3. In accordance with Doing Business Report to submit an application to Dushanbe City Electric Grid (Shabakhoi Barki) and await issuance of technical conditions by SUE Barki Tojik require 75 days and with official cost of TJS 2800.</p> <p>In accordance with Doing Business Report await and obtain an external inspection from the State Agency for Energy Supervision at</p>	<p>Improving of RT getting electricity indicators in the Doing Business Report of World Bank Group.</p> <p>Reviewing getting electricity procedures for revealing key delays in this process.</p> <p>Simplification of getting electricity procedures, reducing time and cost to complete of these procedures.</p> <p>Simplification of documentation on completion of the external connection works by a private electrical contractor.</p>	<p>Ministry of Energy and Water Recourses of RT, State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of RT, JSHC Barki Tojik, SUE "Water and Sewage", State Anti-fire Services of the Ministry of Internal Affairs, SUE "Tajikistan Railroad", private sector with development partners assistance.</p>	2015-2016

	<p>and Water Recourses of the RT and JSHC Barqi Tojik for this procedure.</p> <p>3.5. To introduce accelerated and standard procedures on approval of the project design for getting electricity taking into account appropriate cost and time.</p> <p>3.6. Develop and adopt unified standard of the external connection works by a private electrical contractor and its documentation by State Energy Supervision Agency of the Ministry of Energy and Water Recourses of the Republic of Tajikistan.</p> <p>3.7. Merge three interrelated procedures on inspection of the meter from the state agency for standards, on inspection of the completed works by Barki Tojik, on inspection of the completed works by the State Agency for Energy Supervision at the Ministry of Energy and Industry of the Republic of Tajikistan, reduce to a period of 3 days a time to complete united procedure and empower the State Agency for Energy Supervision at the Ministry of Energy and Water Recourses of the Republic of Tajikistan for this procedure.</p> <p>3.8. Three times to reduce time to complete concluding a supply contract with Barki Tojik and await the final connection by Electrical Grid.</p>	<p>the Ministry of Energy and Water Recourses of RT require 10 calendar days without official costs.</p> <p>According to the Doing Business Report obtain design of the connection and await an approval of the design by various organizations require 24 days and officially cost TJS 6500. This procedure covers preparing a design of the project by an electrical design firm and its approving at Shabakhoi Barki, Dushanbe city or regional Electrical Grid, Communication Service of the RT, Water Agency, SUE "Water and Sewage", State Anti-fire Agency under the Ministry of Internal Affairs, SUE "Tajikistan Railroad" and other relevant authorities.</p> <p>Many countries of the Eastern Europe and Central Asia region getting electricity requires to deal with no more than three agencies (Armenia, Georgia, Estonia with one agency, Bulgaria and Kazakhstan with two agencies, Moldova and Uzbekistan with three agencies), including providing electricity Electrical Grid, Energy Authority and executive body of the Government.</p> <p>3.4. According to the Doing Business Report obtain an excavation permit at the Ministry of Transport takes 13 calendar days without official payments.</p> <p>3.6. In accordance with Doing Business external connection works by a private electrical contractor also includes preparing documentation of completed external connection works according to the technical conditions by the electrical contractor: documentation on the running of the 10 kV</p>			
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4.	Registering property				
	<p>4.1. Activate introduction of the “Single Window” system on registering property, including registration of land use rights at SUE “Real Estate Registration” of the State Committee on Land Management and Geodesy of the RT.</p> <p>4.2. Develop web-site for the the “Single Window” system on registering property</p>	<p>According to data collected by Doing Business, registering property there requires 6 procedures, takes 37 days and costs 4.1% (TJS 294) of the property value.</p> <p>Globally, Tajikistan stands at 78 in the ranking of 189 economies on the ease of registering property. In the rankings for comparator economies including 26 countries of Eastern Europe and Central Asia</p>	<p>Simplification of registering poverty procedures and improvement of the RT indicators on registering property in accordance with World Bank Group Doing Business Report.</p>	<p>State Committee on Land Management and Geodesy of the RT, SUE “Real Estate Registration”, private sector with assistance of development partners and the Private</p>	<p>2015-2017</p>

	<p>and to place full information about registering property procedures, its documentation and official costs indicating their legislative basis, providing opportunity to consult with experts in case of challenges on registering property as well as ensure control over timely introduction of new relevant information in this website.</p> <p>4.3. To develop and adopt unified documentation standards on registering property and allow issue and sale of standardized contracts as well as making them available online through the “Single window” on registering property website.</p>	<p>RT stands at 17 that is lower even than regional average.</p> <p>Regional best performance for registering property includes 2 procedure taking 4 day without official costs.</p> <p>4.1. According to Doing Business Report obtain the certificate from the Bureau of Technical Inventory (BTI) takes 1-3 days, costs TJS60, registration of the sale and purchase agreement with the Local Hukumat takes 1 day without official costs, registration of the building property rights at the BTI takes 1-3 days costs TJS26 for registration fee and TJS60 for Certificate and also registration of land use rights at local body of the State Committee on Land Management and Geodesy of the RT takes 30 days, costs TJS 32 (TJS20 and TJS 12 for cancelling the old land use certificate and issuing a new certificate).</p> <p>4.2. According to Doing Business Report registration of land use rights at local body of the State Committee on Land Management and Geodesy of the RT is conducted to cancel the old land use certificate and issue a new land use certificate. Although according to the Land Code, land rights are automatically transferred with the rights to the building, (Law of the RT from 01.08.2012, №891). However, the purchaser still needs to make a visit to the State Land Use Committee affiliate and it can take up to one month to re-register the rights on land use to the new owner.</p> <p>4.3. The widespread use of standardized contracts can accelerate the notaries’</p>	<p>Providing transparency of registering property, preventing bureaucracy and corruption and improving level of legal awareness of entrepreneurs.</p> <p>Saving time during document preparation and preventing mistakes and irregularities on the contracts.</p>	<p><u>Sector Competitiveness Project of the World Bank in particular.</u></p>	
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		work and reduce the potential for mistakes and irregularities on the contracts. For example, Thailand, which is at 29 on the ease of registering property, provides standardized contracts at the registry, where parties simply fill out the contracts and submit them on the spot to registering property authority.			
5.	Getting Credit				
	<p>5.1. Study and implement experience of advanced countries credit system by credit organizations regarding the application of methods to stimulate borrowers for the timely execution of its debt obligations.</p> <p>5.2. Introduce methods of submission of unsecured loans based on trust to customers with positive credit history.</p> <p>5.3. Provide Private Credit Information Bureau of Tajikistan with information on borrowing history of individuals and firms listed by a private credit bureau from the past 5 years.</p>	<p>Getting credit in the Doing Business Report include strength of legal rights index (0-10), depth of credit information index (0-6), public registry coverage (% of adults) and private bureau coverage (% of adults).</p> <p>The RT has a score of 2 from 10 possible on the strength of legal rights index, a score of 4 from 6 possible on depth of credit information index and private bureau coverage is 2,1% of adults. Due to the fact that there is no a public credit registry in the country the RT has no score on public registry coverage.</p> <p>Globally, Tajikistan stands at 159 in the ranking of 189 economies on the ease of getting credit.</p> <p>Regionally RT stands at 25 in the ranking of 26 economies on the ease of getting credit.</p> <p>Regional best performance on getting credit in the Doing Business Report in regard with strength of legal rights index is 10, depth of credit information index is 5, public registry coverage is 60,3% of adults and private bureau coverage is 59,2% of adults.</p>	<p>Improving of the RT getting credit indicators in World Bank Group Doing Business Report.</p> <p>Promoting to increase level of compliance with legally established rights of borrowers and lenders and borrowers responsibility for timely execution of its debt obligations.</p> <p>Widening the scope of coverage of adults by Private Credit Information Bureau of Tajikistan.</p>	<p>National Bank of Tajikistan, Private Credit Information Bureau of Tajikistan, Banks Association of Tajikistan, Association of microfinance organization of Tajikistan, private sector with development partners assistance.</p>	2014-2015

		<p>5.3. The Doing Business team appreciates with creating Private Credit Information Bureau of Tajikistan in December 2012, but notes that it is necessary according to Doing Business Report methodology to have both a public credit registry and a private credit bureau operate.</p> <p>The public credit registry borrowing history should covers information on borrowing history of number of individuals and firms listed in a public credit registry from the past 5 years. The number is expressed as a percentage of the adult population.</p>			
6.	Paying Taxes				
	<p>6.1. Organize exchange of information particularly electronic exchange between all relevant ministries and agencies including Ministry of Finance, Ministry of Foreign Affairs, Ministry of Internal Affairs, Tax Committee, Custom Services and other authorities.</p> <p>6.2. Increase services to the taxpayers through the conduction of Consultation Workshop, television programs and radio interviews' broadcast as well as providing taxpayers with tax declaration return forms through CD on their request.</p> <p>6.3. To increase number of taxpayers submitting tax declaration online.</p> <p>6.4. Review HR policy of tax authorities including sufficient increasing tax officials salary, introducing strong performance incentives linked to taxpayers satisfaction and establishing a system of receiving anonymous</p>	<p>6.2. and 6.3. According to the Doing Business Report the electronic taxation system should be easy in use and more than 50% of firms must be using this method for complying with their tax obligation.</p> <p>It is worthwhile to encourage entrepreneurs to realize the benefits of electronic system filing of taxes. Nowadays special software for preparing tax declarations and tax returns on tax authority website www.andoz.tj is provided that is necessary to support. Also given that internet access is not universal for entrepreneurs such software could also be made available in CD form and offer to taxpayers on request. India has successfully implemented electronic filing and payment and its experience may be useful for us.</p> <p>6.4. It is necessary that tax officials despite their activity would identify entrepreneurs' challenges and analyze them. They would cooperate with entrepreneurs and suggest ways of solving their challenges as they are</p>	<p>Achivement of high Paying Taxes indicator in the Doing Business Report of the World Bank.</p> <p>Improvement of tax system, business and investment climate.</p> <p>Preventing lobbying agencies' interests, providing protection of rights, interests and support for opportunities of the private sector, increasing the effectiveness of the reforms and solving really actual problems of business.</p> <p>Simplification of tax administration.</p> <p>Radically changing attitudes of tax officials to</p>	<p>Ministry of Finance of the RT (permanent Working Group under the Ministry of Finance of the RT on Tax Code analyses), Tax Comettee under the Government of the RT, private sector with development partners assistance.</p>	2014-2016

	complaints of entrepreneurs concerning illegal action of tax officials and in the result of repeated multiple complaints on employee to use appropriate measures.	specialists. Advice them as a state consultant in cases of misunderstanding of tax legislative documents and promote gratuitously to effective activities of business entities.	entrepreneurs. Promoting to effective activities of business entities in the legal framework of the country.		
7.	Trading across borders				
	<p>7.1. Conduct a review of the Unified System of Information Automation for revealing existing problems and to activate qualitative introduction and application of this system involving competent employees.</p> <p>7.2. Introduce and apply actively and effectively the “Single window” on export and import of goods directing on reducing time and costs of exporting and importing a standard container of goods significantly in order to equate to the regional best performance of trading across borders in accordance with Doing Business Report.</p> <p>7.3. Study and apply advanced countries’ experience on effective introduction and application of the Single Administrative Document through the exchange custom employees with the countries having the highest rating on the ease of trading across borders (Thailand, Singapore, Ireland, USA and Malaysia).</p> <p>Study and apply Instruction on simplification trade procedure developed of the United Nations Economic Commission for Europe by customs services and other relevant authorities’ staff.</p>	<p>It should be underlined that important works has been implemented during last years on simplification of exporting and importing goods and services procedures. But these procedures are still considered complex. Therefore it is necessary to do much work in this direction.</p> <p>7.1. and 7.2. In accordance with Doing Business Report Tajikistan stands globally at 188 in the ranking of 189 economies on the ease of trading across borders. Regionally Tajikistan stands at last position in the ranking of 26 economies on the ease of trading across borders.</p> <p>According to data collected by Doing Business, exporting a standard container of goods requires 12 documents, takes 71 days and costs \$8650. Importing the same container of goods requires 12 documents, takes 72 days and costs \$10250.</p> <p>For comparison the regional best performance (Eastern Europe and Central Asia) of trading across borders in accordance with Doing Business Report exporting a standard container of goods requires 6 documents, takes 15 days and costs \$1510. Importing the same container of goods requires 8 documents, takes 21 days and costs \$1870.</p> <p>7.3. Instruction on simplification trade procedure developed of the United Nations Economic Commission for Europe includes</p>	<p>Improving Trading across Borders indicator of the Doing Business Report of the World bank Group.</p> <p>Revealing and eliminating existed delays during qualitative and effective application of the Unified System of Information Automation, reducing time and costs of customs’ procedures.</p> <p>Providing application of the Law of the RT “On Amendments and Additions to the Custom Code of the RT” from 28.12.2012, №906 and compliance with the list documents mandatory for presentation to Customs.</p> <p>Effective application of the Single Administrative Document, including to provide simplification of export and import of goods procedures, transparency of custom’s documentation, timely processing information and eliminating</p>	Ministry of economic development and trade of the RT, State Committee of National Security of the RT, Customs Service under the Government of the RT, relevant agencies and authorities, private sector with development partners assistance.	2014-2015

	<p>7.4. To prepare an information corner at the Customs and other relevant authorities and publish a pocket guide for exporters and importers with the necessary information on the rules of customs clearance, list of mandatory documents for presentation to Customs, relevant official costs and other necessary information with their legal justification, signed by Administration, making available this information on “Single Window” for export and import of goods and also on Customs authority website as well as ensure strict control over the timely introduction of new relevant information in them.</p> <p>To conduct Consultation Workshop and explanatory works with exporters and importers on organizing process of exporting and importing goods and services.</p> <p>7.5. To introduce “Single Stop” on automobile cross point through the customs border road of the RT.</p>	<p>recommendations and standards that are not compulsory and provide an opportunity for countries to implement trade procedures between them in a high level ensuring transparency. Therefore it is worthwhile to study and apply in practice its recommendations and standards for simplification of international trade procedures.</p> <p>7.4. It is worthwhile with a purpose to raise a level of legal and economic awareness of entrepreneurs on export and import procedures, necessary documents, legal basis of conducting these procedures, time, official payments and their legal basis to place comprehensive information on “Single Window” for export and import of goods and also on Customs authority website as well as prepare an information corner and to publish a pocket guide for exporters and importers with the necessary information. Simultaneously it is necessary to ensure strict control over the timely introduction of new relevant information in them.</p>	<p>barriers on imports of goods from abroad, reducing costs of documentation.</p> <p>Improvement of the level of legal awareness of entrepreneurs.</p> <p>Prevention of unlawful acts of Customs officials in clearance of goods, bureaucracy and corruption in the process of customs procedures.</p> <p>Reducing of delays in border crossing points through improvement of cargo inspection system taking into account risks as well as conducting joint inspection by border authority.</p>		
8.	Resolving Insolvency				
	<p>8.1. Conduct comprehensive process mapping exercise for insolvency cases to identify key challenges.</p> <p>8.2. To develop and implement the insolvency practitioner regulatory legal framework.</p>	<p>8.1. The ranking on the ease of resolving insolvency is based on the recovery rate, which is recorded as cents on the dollar recouped by creditors through reorganization, liquidation or debt enforcement (foreclosure) proceedings.</p> <p>In accordance with Doing Business Report Tajikistan stands globally at 81 in the ranking of 189 economies on the ease of resolving insolvency. Regionally the country stands at 15 in the ranking of 26 economies on the ease of resolving insolvency that is lower</p>	<p>Simplification of resolving insolvency procedures and improvement of Resolving Insolvency indicator of the RT in the World Bank Doing Business Report.</p>	<p>State Committee on Investment and State Property Management of the RT, Economic Courts, National Bank of Tajikistan, commercial banks, private sector with development partners assistance.</p>	<p>2014-2016</p>

		<p>than regional average.</p> <p>According to data collected by Doing Business, resolving insolvency takes 1.7 years on average and costs 9% of the debtor's estate, with the most likely outcome being that the company will be sold as piecemeal sale. The average recovery rate is 35.8 cents on the dollar.</p> <p>For comparison the regional best performance of resolving insolvency takes 1,5 years, costs 9% of the debtor's estate, with the most likely outcome being that the company will be either reorganized or sold as a going concern. The average recovery rate is 43,2 cents on the dollar.</p> <p>8.2. Resolving insolvency outcome for the business (survival or not) is an important element of an effective insolvency framework. While courts rule on matters of law, insolvency practitioners can take much or most of the burden off judges by managing the day-to-day operational and financial aspects of an insolvency procedure gaining wide experience on this procedure. It is therefore important that the appropriate framework be in place to license, train, monitor, establish clear remuneration guidelines and, if necessary, sanction these professionals.</p>			
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